



**Evelina**  
London

# Children's Primary Care Nurse service

Helping your child to manage their  
eczema / constipation at home



showing  
we **Care**

## **What is the Primary Care Nurse Service?**

This is a new service working with local GPs to give families additional support managing eczema or constipation in children and young people.

## **The Team**

We are children's nurses who provide nursing assessment, support and advice to you and your child.

Our aim is to make sure you and your child become confident in managing your child's condition.

## **What are our working hours?**

We are open 9am-5pm Monday-Friday.  
Please see our contact details on page 5.

## **Who do we visit?**

We see children and young people aged under 16 who live in Lambeth and Southwark and are referred to us by a GP or paediatric consultant within a GP clinic. If you have been seen in our service before, you can self refer back into the service.

## Referrals

Referrals will be made by your GP. We aim to respond to any referral within a week of receiving the referral.

## What we do

We will arrange to visit you and your child at home. We may also offer clinic appointments in a GP surgery close to your home.

Together, we will decide when and how often we need to visit, depending on the concerns of the referring doctor and your concerns about your child's condition.

When we visit, we will review your child, assess their progress and make a plan of care for your child. We will provide a written copy of the plan for you. We will carry out further visits and/or see your child in clinic until you feel confident in managing your child's condition.

# Appointments

We offer clinic appointments for eczema and constipation in GP practices across Lambeth and Southwark. You can be booked in to be seen in any of these clinics.

**Name:** \_\_\_\_\_

**Clinic:** \_\_\_\_\_

**Appointment 1:**  
\_\_\_\_\_

**Appointment 2:**  
\_\_\_\_\_

**Appointment 3:**  
\_\_\_\_\_

**Appointment 4:**  
\_\_\_\_\_

**Appointment 5:**  
\_\_\_\_\_

**If an appointment is no longer convenient, please contact the team overleaf.**

## Contact us

If you have any questions or concerns regarding your child's condition, please contact (Mon-Fri 9am-5pm).

**t:** Elspeth Kasinathan (Mon-Wed)

07825 976929

**t:** Caroline Williams (Wed-Fri)

07979 706072

**e:** [gst-tr.paediatricprimarycarenurses@nhs.net](mailto:gst-tr.paediatricprimarycarenurses@nhs.net)

Out of these hours please contact your GP or NHS Direct on 111.

In cases of emergency call 999

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit [www.evelinalondon.nhs.uk/leaflets](http://www.evelinalondon.nhs.uk/leaflets)

## **Evelina London Medicines Helpline**

If you have any questions or concerns about your child's medicines, please speak to the staff caring for them or contact our helpline.

**t:** 020 7188 3003 10am to 5pm, Mon to Fri

**e:** [letstalkmedicines@gstt.nhs.uk](mailto:letstalkmedicines@gstt.nhs.uk)

## **Your comments and concerns**

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS). To make a complaint, contact the complaints department.

**t:** 020 7188 8801 (PALS)

**e:** [pals@gstt.nhs.uk](mailto:pals@gstt.nhs.uk)

**t:** 020 7188 3514 (complaints)

**e:** [complaints2@gstt.nhs.uk](mailto:complaints2@gstt.nhs.uk)

## **Language and Accessible Support Services**

If you need an interpreter or information about your care in a different language or format, please get in touch:

**t:** 020 7188 8815

**e:** [languagesupport@gstt.nhs.uk](mailto:languagesupport@gstt.nhs.uk)

## **NHS 111**

Offers medical help and advice from fully trained advisers supported by experienced nurses and paramedics. Available over the phone 24 hours a day.

**t:** 111

**Leaflet number: 4347/VER1**

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