



Children and Young People's Health Partnership (CYPHP) Community Health Team

Bridging gaps to help children and young people be healthy, happy and well



What is the Children and Young People's Health Partnership (CYPHP) Community Health Team?

This is a cross-organisational service which is run across Lambeth and Southwark. We provide the best possible care for children, young people and their families. We work with the following NHS Trusts:

- Guy's and St Thomas' NHS Foundation Trust including Evelina London Children's Hospital and Community services
- King's College Hospital NHS Foundation Trust
- South London and Maudsley NHS Foundation Trust

This service works alongside local GP's to give families additional support in managing long term conditions in children and young people.

The long term conditions we cover are:

- **Asthma**
- **Epilepsy**

The primary care conditions we cover are:

- **Eczema**
- **Constipation**

The team

The team is made up of:

- **Asthma Nurses**
- **Epilepsy Nurses**
- **Primary Care Nurses**
- **Integrated Care Pharmacist**
- **Mental Health Practitioner**
- **Family Therapist**
- **Consultant Psychiatrist**

Our aim is to improve you and your child's confidence in managing your child's condition.

As a team, we work together to complete a package of care to support the physical health and promote the well-being of our patients. This includes our pharmacist, who can work with you to address any concerns you have about medication and help get the most out of the treatment.

What do we do?

We liaise with a range of professionals in the hospital and community settings to help give consistent care and advice.

We will provide telephone consultations, home visits, school visits and face-to-face appointments.

Together, we will decide when and how often we need to meet. This depends on the concerns/questions raised by the referring clinician, you and your child.

When we meet, we will review your child, assess their progress and together make a plan of care for your child. We will provide a written copy of the goals set for you and your child. We will carry out further consultations as required.

What support is available?

We are here to help not just in the home but by delivering education in schools and other community settings to make sure that those caring for your child feel confident and have up-to-date knowledge.

Peer to peer and group support will be offered by the team to help children, young people and their families talk about their condition and

share experiences. Please ask the team about the next available dates.

Who do we visit?

We see children and young people under 16 years of age and their families who live in the Lambeth and Southwark locality.

Appointments

We offer appointments in Lambeth and Southwark across a variety of community settings. Please speak to your allocated clinician to find out what best suits you.

If your appointment is no longer convenient for you and your child, please email the team on the contact details provided in the box at the back of this leaflet.

Your nurse

Name:

.....
.....

Role:

.....
.....

Useful sources of information

Medicines Help

If you have any questions or concerns about your child's medicines, please feel free to contact our pharmacist on:

e: gst-tr.cyppharmacist@nhs.net

Evelina London Medicines Helpline

If you have any questions or concerns about your child's medicines, please speak to the staff caring for them or contact our helpline.

t: 020 7188 3003 10am to 5pm, Mon to Fri

e: letstalkmedicines@gstt.nhs.uk

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS).

To make a complaint, contact the complaints department.

t: 020 7188 8801 (PALS) **e:** pals@gstt.nhs.uk

t: 020 7188 3514 (complaints)

e: complaints2@gstt.nhs.uk

Language and accessible support services

If you need an interpreter or information about your care in a different language or format, please get in touch:

t: 020 7188 8815

e: languagesupport@gstt.nhs.uk

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Contact us

If you have any questions or concerns about your child's condition, please contact:

Asthma team:

gst-tr.cypasthma@nhs.net

Epilepsy team:

gst-tr.cypepilepsy@nhs.net

Eczema and Constipation team:

gst-tr.paediatricprimarycarenurses@nhs.net

Emotional health team:

gst-tr.cypmentalhealth@nhs.net

We are available Monday to Friday, 9am to 5pm. Out of hours, please contact your GP or NHS Direct on 111.

Please note: we are not an emergency service. If your child is unwell, please contact your GP or out of hours service.

In case of any emergency call 999.



Guy's and St Thomas'
NHS Foundation Trust



King's College Hospital
NHS Foundation Trust



**South London
and Maudsley**
NHS Foundation Trust