

School nursing service

Year 7 pupil questionnaire
Information for parents/
carers



Identifying health needs

Our team provides a service to school aged children until their nineteenth birthday across the boroughs of Lambeth and Southwark. We work in schools, health centres, youth clubs, and we may do home visits.

To support young people's health and wellbeing in secondary school we will be asking Year 7 students to complete a confidential questionnaire in school.

For further information regarding the questionnaire please visit:

www.evelinalondon.nhs.uk/school-nursing

Once your child has completed the questionnaire, the school nurse may arrange to see your child in school. Additionally, the school nurse may contact you for further discussion.

If you do not want your child to complete the questionnaire, please ring the following number 0203 049 4777 to speak to the school nursing team.

Does your child have any health needs or take medications in school?

If **yes**, please provide school staff with relevant information about your child's health to ensure your child is safe and supported in school. This may include letters detailing their condition from their doctor / specialist, including management plans you may have to support your child.

The school nursing service can assist with

Support with managing medical needs in schools

Bedwetting

Sleep

Emotional health and wellbeing

Weight management

Immunisation advice

www.nhs.uk/conditions/vaccinations/

Healthy lifestyle

Keeping safe

Puberty & relationships

For advice, support and appointments please contact the School Nursing service

Telephone: You can call the School Nursing Central Hub: **t:** 020 3049 4777, Monday to Friday, 9am to 5pm (excluding bank holidays).

Text: If you need advice or support regarding your child, you can confidentially text a school nurse, **text:** 07520 631130. Texts will only be seen Monday to Friday, 9am to 5pm, (excluding bank holidays).

We aim to reply to you within one working day and you should get an immediate message back to confirm we have received your text.

If you need help before you hear back from us, contact your GP, nearest walk-in centre or dial 111. If it is an emergency, call 999 or go to your local emergency department (A&E).

Our text number does not receive voice calls or MMS picture messages. We support messaging from UK mobile numbers only (which does not include messages sent from international mobiles and some 'number masking' apps). To stop the health professional from sending messages to you, text STOP to our number. Messages are charged at your usual rates.

Website: You can find out more on our webpage:

w: www.evelinalondon.nhs.uk/parentline

Your information

We might inform someone if we are concerned about your child's safety, or the safety of someone else, but we would usually try to speak to you first.

Your information is stored on secure electronic records and can be seen by other healthcare staff who follow the same confidentiality rules.

Children and Young People's Health Partnership

If your child is 0-15 years old, diagnosed with asthma, constipation, eczema or epilepsy and registered with a Lambeth or Southwark GP Practice, you can complete the free Health Check. To receive a Health Support Pack

w: www.cyphp.org/health-check

For more information leaflets on conditions, procedures, treatments and services offered at our hospitals, please visit www.evelinalondon.nhs.uk/leaflets

Further information

Evelina London Medicines Helpline

If you have any questions or concerns about your child's medicines, please speak to the staff caring for them or contact our helpline.

t: 020 7188 3003, Monday to Friday, 10am to 5pm,

e: letstalkmedicines@gstt.nhs.uk

Your comments and concerns

For advice, support or to raise a concern, contact our Patient Advice and Liaison Service (PALS).

To make a complaint, contact the complaints department. **t:** 020 7188 8801 (PALS)

e: pals@gstt.nhs.uk

t: 020 7188 3514 (complaints)

e: complaints2@gstt.nhs.uk

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