



**Evelina**  
London

# School nursing service

**Reception class  
and in-year transfer**



showing  
we **Care**

Dear parent/carer

As your child is now attending school, we would like to take this opportunity to introduce the Evelina London School nursing service.

Our team provides a service to children in reception class up until their 19<sup>th</sup> birthday, across the boroughs of Lambeth and Southwark.

School nurses work in teams and are based in health centres. We work in:

- schools
- health centres
- children centres

In some cases, we can do home visits.

Please let us know if your child has medical or health needs that they need support with.

**Evelina London School nursing team**

If you need advice or support regarding your child, you can confidentially text a school nurse, **text** 07520 631130

**Call** the School nursing central hub, **phone** 020 3049 4777, Monday to Friday, 9am to 5pm (except bank holidays).

**Support with managing  
medical needs in schools**

**Keeping healthy**

**Bedwetting**

**Sleep**

**Emotional  
health and wellbeing**

**Bullying**

**Immunisations**

**Keeping safe**

**Dental health**

**Growing up**

## Your information

If we are concerned about your child's safety, or someone else's, but we might need to inform someone. We will usually try to speak to you first. Your messages are stored and can be seen by other healthcare staff who follow the same confidentiality rules.

We aim to reply to you within 1 working day. You should get an immediate message back to confirm we have received your text.

Texts will only be seen Monday to Friday, 9am to 5pm, (excluding bank holidays). If you need help before you hear back from us, contact your GP, nearest walk-in centre or phone 111. If it is an emergency, call 999 or go to your nearest emergency department (A&E).

Our text number does not receive voice calls or MMS picture messages. We support messaging from UK mobile numbers only (which does not include messages sent from international mobiles and some 'number masking' apps). To stop the health professional from sending messages to you, text STOP to our number. Messages are charged at your usual rates.

[www.evelinalondon.nhs.uk/school-nursing](http://www.evelinalondon.nhs.uk/school-nursing)

## What school nurses do

- We support children and young people who have medical needs that require school care plans, to make sure their conditions are managed safely while in school.
- We provide training and support to school staff in managing medical needs (for example, allergies, asthma, epilepsy and diabetes).
- We provide health, development and emotional wellbeing advice to support children and young people.
- We carry out height and weight measurements of reception and Year 6 pupils for the National Child Measurement Programme, with follow-up advice and support.
- We deliver health promotion in schools.
- We work closely with schools and other professionals to support children, young people and their families. School nurses can refer directly to other health professionals and services if needed.

## Contact us

Contact the School nursing central hub,  
**text** 07520 631130 (no pictures)  
**phone** 020 3049 4777, Monday to  
Friday, 9am to 5pm (not bank  
holidays).

We are not an emergency service.  
If your child is unwell, please contact  
your GP or out-of-hours service. **In an  
emergency, call 999.**

For more information on conditions,  
procedures, treatments and services  
offered at our hospitals, please visit  
**web** [www.evelinalondon.nhs.uk/leaflets](http://www.evelinalondon.nhs.uk/leaflets)

## Evelina London Medicines Helpline

If you have any questions about your child's  
medicines, please speak to the staff caring  
for them or contact our helpline.

**phone** 020 7188 3003, Monday to Friday,  
10am to 5pm,

**email** [letstalkmedicines@gstt.nhs.uk](mailto:letstalkmedicines@gstt.nhs.uk)

**Leaflet number: 4579/VER3**

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